

JUNE- SUMMER EDITION

BEHIND THE WHEEL CORE PEOPLE NEWS

WELCOMING. ACCESSIBLE. DEPENDABLE. REWARDING



Scan the Top 7 Reminders for June!

Have Pride in Your Impact

Core Transit launched fare-free transit from Eagle to Vail almost a year ago, delivering record ridership up 37% from 2023 to 2024 and pacing even higher in 2025. With over 99% service reliability, full staffing, operations continues to thrive.

Safety Meetings Begin June 10th

Join our safety-focused sessions. Everyone is required to attend one meeting - June 10th 3pm, June 12th 10am, June 16th 12:30pm, June 17th 10am and June 18th 10am.

Admin Update During Quarterly Meetings

Admin will share updates on the strategic plan, pay structure and operator evaluations for 2026.

Uniform Orders

Place your uniform order now if you haven't already.

Sunglass Perk

Submit your prescription sunglasses receipts by June 27 to utilize this benefit.

Baseball Game - August 2

Save the date! Join your Core Transit team for a Rockies game. RSVP via Paylocity by July 7. Tickets are limited!

Pay Plan Update - June Meetings

Employees receive a step increase in pay after 12 months, unless on a performance improvement plan. The increase starts the first pay period after the anniversary date. Learn more at the June meetings.

Safety First - Seat belts

Did you Know?

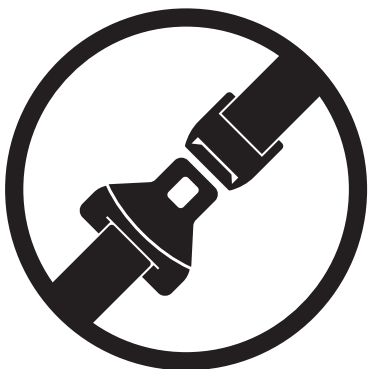
If a driver is not wearing a seatbelt and crashes into a fixed object or an oncoming vehicle at 30 mph, the driver will continue forward at the same 30 mph speed.

A driver not wearing a seatbelt, weighing 160 lbs. and going 30 mph, would impact an object with the force of over 27,000 lbs. That is similar to the weight of a loaded, full-size transit bus.

A driver's force on the body when restrained in a seatbelt is 80% less than the force when impacting the steering column, windshield, etc. unbelted.

The lap shoulder seatbelt protection system slows and stops the driver's forward momentum during a collision, helping to prevent injuries and save lives. It's a safety requirement and you are responsible to:

1. Protect yourself and your passengers from injury.
2. Comply with all federal and state laws regarding the use of seat belts



What's New in Operations? Discover the Changes That Drive Us Forward!

A Quick Reminder

We're rolling into June, and our Operations Specialists have been doing an amazing job! A huge shout-out to them for their hard work and dedication to making the transition.

Why the change? To improve efficiency and service, we've merged the Road Supervisor and Dispatcher roles into the Operations Specialist position. Cross-training in both areas creates a stronger foundation for consistent and reliable support. These changes help us deliver better outcomes and build a more cohesive operation.

Key Job Duties

- **Shift Supervisor on Duty:** Serve as the on-duty leader for bus operations, providing guidance, mentorship, and support to bus operators to ensure safe driving practices and exceptional customer service.
- **Daily Operations:** Manage shift assignments, schedules, and equipment availability while addressing field issues such as route deviations, breakdowns, and delays to maintain smooth operations.
- **Safety and Compliance:** Ensure drivers meet DOT regulations and fitness standards, proactively identify and address hazards, and maintain rigorous safety protocols for passengers and staff.
- **Driver Support:** Be available to assist drivers by providing assistance/support, offering advice in challenging situations, and ensuring positive interactions with passengers during difficult moments.
- **Communication and Problem-Solving:** Maintain clear communication across teams, address incidents or customer complaints, investigate issues, and contribute to planning and improving schedules and routes.

Building Core Skills: A Focus on Training

Training our Leadership

Following January/February feedback highlighting the need for leadership training, we've prioritized leadership development. This month, our training sessions focused on employment laws, communication, and decision-making, helping strengthen our team's skills and operations.

Training #1 Supervisor & Manager Essentials Training -

- All managers, operations specialists and the admin team participated in this session, ensuring consistent understanding across leadership.
 - Best practices for managing pay structures and addressing related employee inquiries.
 - Effective hiring strategies.
 - Core principles of supervising diverse teams, including methods to provide constructive feedback and foster growth.

Training # 2 Operations Team Training

- Conducted by Coach Karah, this training was designed to hone skills in teamwork, decision-making, and communication.

Operator skills “recertification”

Every year, we're committed to investing in our operators by providing personalized training to keep them up-to-date on all the changes that matter most.

When will this start? How will this work?

The 'Recert training' will start in July and continue through October. Cisco and Mike will assign the operators to a day and time that we have blocked. We will have all operators go through the training every year. We have customer service and refresher on ADA. Skills course in the yard. Driving part will include roundabouts, general driving and a service stop.

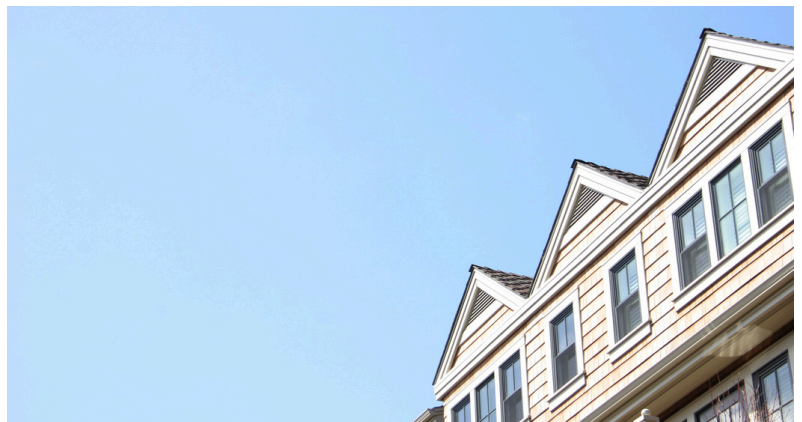
Housing Updates

The housing department is actively addressing key areas based on your feedback!

Here's what we're working on:

- Giving employees notice before a new roommate moves in and offering to connect them beforehand, if desired.
- We have a waitlist for operations employees seeking housing or wanting to be considered for the next available one-bedroom units.
- If you're currently living in employee housing, don't forget to sign up for rent deductions! This ensures your rent is automatically deducted from your paycheck each pay period—quick, easy, and hassle-free.

Questions? Email Selene
selene.suarez@coretransit.org



Marketing & Customer Service Team Updates

Meet our new team member



Edgardo Reyes

Please join us in welcoming Edgardo Reyes to the Core Transit team! Edgardo recently joined as an Information Services Representative at the VTC booth and has already hit the ground running. He's making a big impact by providing friendly, reliable service to our riders and bringing fresh energy to our social media efforts. From helping riders navigate their trips to adding some creative flair online, Edgardo is already showing us how lucky we are to have him on board!

From Edgardo:

Hello, everyone! My name is Edgardo, and I'll be working up in Vail at the VTC. I was born and raised here in the valley, and I'm proud to call this beautiful place home. In my free time, I love exploring Colorado's scenic off-road trails, lifting weights at the gym, and going on long walks with my furry companion, Max.

I'm very excited about the opportunity to make a positive impact and to serve our diverse community in a meaningful way. If you're ever near the VTC, please feel free to stop by and say hello—I look forward to meeting you all!

Amenities at the VTC Booth for Staff



Don't forget to swing by the VTC to refill your water bottles, we've got plenty of water, the ice machine is chillin', and there are snacks and coffee waiting to boost your superpowers.

Hydrated, caffeinated, and snack-fed = unstoppable. 🤪
Your route will thank you!

Get Connected to the Community

Discover Exciting Upcoming Events and Organizations to Join in the Community

Vail Valley Mountain Trail Alliance

This group is dedicated to maintaining and improving mountain trails in the Vail Valley. A great way to try hiking, mountain biking or volunteering.

Adult Leagues and Workout Classes

Vail Recreation, Avon Recreation and Mountain Recreation offer a variety of activities for adults, including sports leagues like basketball and volleyball, as well as fitness classes tailored to various skill levels.

Vail Valley Partnership Event Calendar

Packed with an array of local happenings, this calendar is the go-to resource for community-driven events ranging from festivals to educational workshops in the Vail Valley area.

Free Outdoor Concerts

Celebrate summer with live music at the weekly Hot Summer Nights series, held on Tuesdays at the Ford Amphitheater in Vail, AvonLIVE! concerts on Wednesdays in Avon and ShowDown concerts on Thursday nights in Eagle. These events are free and perfect for all ages.

Identify, Discuss, Solve

FAQ About the Ideas Cross-Departmental Group

What is this group?

A monthly group where team members from all levels identify and solve organizational challenges collaboratively.

Recent Wins?

The group recognized an opportunity to bring the Avon break room up to the same great standard as the Gypsum room. Acting quickly, the IDS team coordinated with the Operations Specialists to implement thoughtful upgrades. These included adding a new couch for comfort and an ice machine to keep everyone hydrated. Small changes, but impactful ones, aiming to create a more welcoming and enjoyable space for everyone!

What's Next?

The group is discussing ways to fill last-minute shifts and brainstorming ways to educate the public about roundabouts using campaigns or bus stickers.

How Can You Help?

Share ideas, concerns, or raise your hand to join the group! Reach out to Will Hensley, Operations Specialist, for details.



Questions About Pay, Housing, and Benefits Ask Us

We're here to support you every step of the way! You can usually find someone in the People & Culture office in Building A from 9 AM to 5 PM, Monday through Friday. Whether you want to stop by with a quick question or schedule an appointment for a more in-depth conversation, we're happy to help.



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